



RETURN FORM / GOODS CHANGE

INSTRUCTIONS

1. Within 14 days of receipt of the returned product, fill out this return form and send it by e-mail to the address webstore@pissei.com
2. Place the product in the package as accurately as possible to protect it during transport. We recommend that you use the same box in which you received your order. Together with the product, attach this previous form sent by email;
3. Within 14 days of sending the email, send the package at your expense with the courier you prefer or with the postal service to the following address:
Pissei srl - Via Borgioli snc, 51100 Pistoia (PT) – Italy
we do not accept parcels sent at the expense of the recipient.
4. *In case of goods return, wait for the refund:* upon receipt of the package, the PISSEI team will verify that the conditions of the return are suitable for proceeding with the refund using the initial payment method. In the case of a gift, the refund will be recognized to the person who made the purchase.
5. *In case of exchange of goods, wait for the new article:* upon receipt of the package, the PISSEI team will verify that the conditions of the return are suitable for the exchange. In the case of a gift, the new shipment will be delivered to the recipient of the order.

It is not possible to make a return or exchange goods by mail for purchases made within the retail stores of PISSEI products. For more information on the conditions for exercising the right of withdrawal, consult the legal area.

Order Nr. _____
Order Date _____
Surname _____
Name _____
E-mail _____
Address _____

Return Item Code	Item Name	Quantity	Reason Nr. (*)

New Item Code	Item Name	Quantity	Reason Nr. (*)

(*) Reasons of return

- | | |
|--------------------------|--------------------------------------|
| 1. I don't like it | 4. I have received an incorrect item |
| 2. It doesn't suit me | 5. The item is damaged in transit |
| 3. The item is defective | 6. Other: specify |

For any doubt or information, contact us at the Email address: webstore@pissei.com